

POSTAL FACTS[®] 2022 | THE POSTAL SERVICE IS...

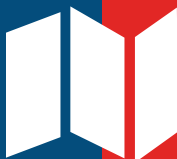
EMPLOYEE-CENTRIC

The Postal Service is composed of more than 653,000 people in more than 2,000 functions, including letter carriers, mail processing clerks, tractor-trailer operators, engineers, mail handlers, nurses, postmasters, mechanics and more — all the way up — to the postmaster general.



UNIVERSAL

Everyone living in the United States and its territories (Puerto Rico, U.S. Virgin Islands, Guam, American Samoa, and N. Mariana Islands) has access to postal products and services and pays the same for a First-Class Mail postage stamp regardless of the sender's location.



CUSTOMER-FOCUSED

With more than 34,000 retail locations, more than 12 million daily visits on usps.com and serving 150.4 million residences and 12.8 million businesses at least six days a week, the Postal Service is committed to providing a positive customer experience.

ESSENTIAL

The Postal Service provides a vital public service, is a part of the nation's critical infrastructure and was created by an Act of Congress.



SELF-SUFFICIENT

As an independent establishment of the Executive Branch of the U.S. government, the Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products, and services to fund its operations.



RESILIENT

The Postal Service has a long and storied history of creating new technologies for the American people — enabling faster, more efficient communication and safer, more secure delivery of correspondence and merchandise. For nearly two-and-a-half centuries, it has adapted to meet the evolving needs of its customers.



EMPOWERED WORKFORCE

The Postal Service invests more than \$600 million annually in training its workforce. The organization encourages employees to take advantage of self-paced career development by offering 24,000 online courses and 28 educational partnerships offering discounts towards degree and certification programs.

TECHNOLOGY-ENABLED

The Postal Service uses a vast network of people and advanced technologies to collect, process, transport and accurately deliver the nation's mail in an increasingly digital world.



DATA-DRIVEN

The Postal Service uses data not only to ensure its operations run smoothly, but also to help businesses make better use of the mail. Its mission is to provide the right information to the right people in real time using advanced technology.

DIVERSE

Minorities make up 52 percent of the Postal Service workforce. The strength of the organization lies in its amazing diversity.



PATRIOTIC

The Postal Service employs more than 68,000 veterans and is one of the largest employers of veterans in the country.



SUSTAINABLE

The Postal Service is working hard to put its stamp on a greener tomorrow for the organization and the communities it serves.

SOCIAL

The Postal Service is active on social media.

- Facebook facebook.com/usps
- Twitter twitter.com/usps
- Instagram instagram.com/uspostalservice
- LinkedIn linkedin.com/company/usps
- YouTube youtube.com/usps



#POSTALPROUD

#PostalProud recognizes employees for the work they do every day. It provides individuals at every level of the organization with an opportunity to share why they are proud to be a postal employee. More than 2,500 employees in 372 unique jobs have been recognized since its inception in 2018.