The Postal Service has deployed
140 Automated Guided Vehicles
in 9 facilities.

INTERNATIONAL MAIL IS A
$2.5 BILLION
BUSINESS WITHIN
THE POSTAL SERVICE.

The Postal Service operates 276 mail processing and distribution facilities across the country. The employees in these facilities accept, sort and dispatch the nation’s mail.

Located in Nashville, TN, the Music City Annex, built in 2019, is the newest mail processing facility.

The largest processing facility, at 1.3 million square feet, is the New Jersey network distribution center.

In 2019, the Postal Service deployed four electric yard tractors at the Richmond, CA, processing center. These tractors are used to move trailers around postal property.

The Postal Service has deployed 140 Automated Guided Vehicles (AGVs) in nine facilities. AGVs use sensors and navigation technology to move around processing facilities without human involvement.

The 2019 energy reduction in postal buildings equated to powering more than 5,000 U.S. homes and the Postal Service is expanding solar-powered facilities in 2020.

Legislation was passed in January 2020 to authorize the immediate sale of the Save Vanishing Species semipostal stamp once again.

38,000 SOLAR PANELS
The Postal Service has a solar power generation system at its Los Angeles mail processing facility consisting of 38,000 solar panels. This expands our use of alternative energy and makes the USPS facility one of the largest buildings generating electricity through solar energy in the city.

Playing favorites. According to Gallup, the Postal Service remained America’s favorite government agency in 2019, with 3 out of every 4 people saying it is doing an “excellent” or “good” job.

74%

Cur t a ilin g D a n g e r o u s  D R U G S
uspis.gov/the-opioid-epidemic

The Inspection Service is committed to stopping fentanyl traffickers with the most advanced technology available. Postal inspectors are using data, forensics, and citizens’ tips to protect Americans and apprehend opioid dealers who send illegal drugs through the mail.

793 SYNTHETIC OPIOID SEIZURES
BY USPS FISCAL YEAR (FY) 2017 – 2019

594 POUNDS OF SYNTHETIC OPIOIDS SEIZED BY USPS FY 2017 – 2019

747% INCREASE IN DOMESTIC OPIOIDS SEIZED BY USPS FY 2017 – 2019
In 2019, the U.S. Postal Inspection Service unveiled a new contemporary website design aimed to educate and inform the American people. Go to uspis.gov for additional information about the U.S. Postal Inspection Service, including a history timeline.

USPIS.GOV

INTERNATIONAL MAIL IS A
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USPIS.GOV
Innovative Technologies Systems at Work.

The daily operations performed by the Postal Service depend on an aston-
ishing network of people or technologies that collect, transport, process and deliver the nation’s mail.

The Postal Service:

- Is the world leader in optical charac-
ter recognition technology, which read
chines correctly more than 99.5 percent of all windowed envelopes and 99.5 percent of machine-printed mail.
- Is one of the largest material-handling systems in the world for moving mail. There are more than 200 miles of con-
veyors within postal facilities.
- Has the largest gantry robotic fleet in the world, using 174 robotics systems to move 314,000 mail trays per day.

The Postal Service uses more than 99.9 percent of the nation’s processing systems at work.

The Automated Delivery Unit Sorter sorts packages and bundles of mail at a rate of 34,000 pieces per hour with a sort accura-
ny of 99.98 percent.

The brand new Enhanced Package Pro-
cessing System in Portland, OR, sorts packages at 25,000 pieces per hour.

The Robotic Containerization System sorts trays and automatically loads rolling container systems.

The Advanced Facer Cancellation System positions letter mail and postmarks at 36,000 pieces per hour.

The Delivery Barcode Sorter reads the barcodes on letters and sorts them at 36,000 pieces per hour.

The Automated Flat Sorting Machine sorts flat mail at 17,000 pieces per hour.

The Automated Package Processing System sorts packages and bundles of mail at 9,500 pieces per hour.

The High Throughput Parcel Sorter sorts packages and bundles at 15,000 pieces per hour.

Mobile Delivery Devices provide real-
time scanning for daily delivery oper-
ations. There are more than 260,000 such devices in use nationwide.

Tray sorting machines sort more than 18 million trays per day through convey-
or systems.

Environmental Management Putting our Stamp on a Greener Tomorrow®

Compliance with environmental re-
quirements provides a foundation for a healthier air and waterways and sustainability success.

Environmental compliance reviews are the foundation of our compliance pro-
gram and the mechanism to implement national strategies. The Postal Service conducts environmental compliance and tech-
reviews at approximately 500 prioritized Postal Service facilities cyclically. The reviews assess compliance and provide hands-on training and assistance at the locations.

The Postal Service’s “zero discharge” policy mandates that no pollutants will be released or discharged into storm-wa-
ter systems, by USPS or by USPS third-par-
ty contractors. This policy applies to all vehicle and equipment washing. Our vehicle-washing and vehicle-recharging systems also require the use of environmentally preferable soaps and follow strict guidelines for the capture, recovery and safe disposal of water.

Our operations generate a variety of common regulated wastes, such as used oil, batteries, electronic waste, used Flu-
torescent, medical waste and ink-rele-
ated waste from mail processing. This includes recycling mailbox options for common universal wastes, such as lamps and batteries.

The Postal Service specifically prohib-
its the procurement and use of products containing 13 targeted chemicals that are known to be hazardous to human health and the environment.

THE POSTAL SERVICE IS...

Sustainable. We deliver mail using alter-
native fuel vehicles, on foot and even on our bicycles. Our 2018 energy reduction in our buildings was equal to powering more than 5,000 homes and we are expanding our solar-powered facilities in 2020. We are working every day to put our stamp on a greener tomorrow.

The Postal Service releases an Annual Sus-
tainability report. The most recent report can be found at usps.com/green.

Known Globally

The Postal Service is worldwide, ship-
ping to more than 190 countries and
working closely with other postal ser-
vice providers to improve service and increase its annual share of the international ship-
ning market.

$2.5 BILLION BUSINESS WITHIN THE POSTAL SERVICE

The Postal Service is one of 23 members of the International Post Corporation (IPC). The IPC is a cooperative associa-
tion of postal services in North America, Europe and Asia-Pacific. More informa-
tion can be found at www.ipc.be.

The Postal Service is a member of the Uni-
versal Postal Union. More information can be found at www.unup.int.

The Postal Service is a member of the Express Mail Service Cooperative. More information can be found at ems.post/en/
global-network.

The Postal Service is one of 11 members of the Kahala Post Group. More information can be found at kahalapostgroup.com.

The Postal Service is a member of PRIME. More information can be found at prime-
post.us.
I n 2019, the Postal Service released several stamps that highlighted printing technologies in the production of its stamps. • The “1969: First Moon Landing” stamps were printed on a metallic chrome foil to give a sense of the mirrored effect on NASA space suits.

• The “Transcontinental Railroad” stamps had intricate gold foil represent the Golden Spike and frame the two train engine stamps.

• The “Spooky Silhouettes” stamps used rainbow holographic foil to give a sense of lighted windows behind the Holloween themes.

• The “Tyrannosaurus Rex” stamps were the second lenticular stamp issued by the United States Postal Service. The stamp showed movement of T. rex roaring and detailed field and skull field technologies to verify payment and preparation of commercial mail containers. In 2019, the Postal Service handled 4.7 billion mail pieces from more than 500 mailers under Seamless Acceptance and collected $675,000 in additional postage.

• The “Beaded Poinsettias” are the first joint issue with USPS Global Passport Postage. The stamps portrayed poinsettias with a lenticular* on the same pane.

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7.8 BILLION
FULL-SERVICE PIECES

The Seamless Acceptance program automates payment verification of commercial mailings by leveraging electronic documentation (eDoc), Intelligent Mail barcodes and information collected from both handheld sampling device and mail processing equipment scans. In 2019, the Postal Service handled 4.7 billion mail pieces from more than 500 mailers under Seamless Acceptance and collected $675,000 in additional postage.

$675,000
ADDITIONAL POSTAGE

The elduduction process simulates mail induction by leveraging eDoc, Intelligent Mail barcodes and information collected from both handheld sampling device and mail processing equipment scans. In 2019, the Postal Service handled 4.7 billion mail pieces from more than 500 mailers under Seamless Acceptance and collected $675,000 in additional postage.

1,108
ELDUDUCTION MAILERS

Commercial Mailing and Shipping Innovation

The Commercial Mail Acceptance program makes it possible for mailers to automate commercial mail verification, acceptance and payment. The Postal Service’s 11,867 Business Entry Units and more than 1,000 Detached Mail Units processed 27 million commercial postage statements in 2019. Component units processed $13 billion in revenue, up 700% over 2018.

$16 BILLION
700% INCREASE

The Full-Service Intelligent Mail program uses Intelligent Mail barcodes to achieve end-to-end visibility within the postal mail stream and provides customers with cost-efficient printing options by eliminating permit fees and providing complementary address correction service, visibility, and tracking of mailings. More than 14,000 mailers submitted Full-Service mailings in 2019, and more than 93 percent of the eligible volume — 7.8 billion pieces — were handled as Full-service.

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80,000
COMPLETE ADDRESSES

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COMPLETE ADDRESSES

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800,000
COMPLETE ADDRESSES

Military and Diplomatic Mail

• The Military Postal Service provides service in 67 countries. Diplomatic Mail service is provided in 113 countries.

• There are 678 land-based and 389 onboard ships. There are 140 Diplomatic Post Offices.
That’s no pony, that’s a horse!

The best possible mode of delivery used by the Pony Express is the mail route. Since the 1930s, mules have been carrying mail and goods to the Havasupai people living in the Grand Canyon.

10-22 mules are used daily, 6 days a week, along with one wrangler on horseback, to travel 9 miles down into the canyon to the Supai Post Office.

Freezers for food delivery. The Supai Post Office in Supai, AZ, supplies walk-in freezers for food destined for delivery by the mule train.

It takes 2 hours to get down and 5 hours to get back up.

On the way back up, the wrangler untethers the mules and sends them back on their own.

Each mule can carry up to 200 pounds and the weight is loaded equally on each side for balance.

The Supai Post Office has a special Mule Train postmark.

The ZIP Code with the shortest rural delivery route is Rural Route 019 in Parker, CO. The carrier covers 2.3 miles daily and delivers to 272 boxes.

The shortest rural delivery route is Rural Route 019 in Parker, CO. The carrier travels 190.7 miles daily and delivers to 272 boxes.

The ZIP Code with the most possible street deliveries is Cathedral Station, NY, 10025 — with 46,167!

The ZIP Code for General Electric in Schenectady, NY, 13451 is Cathedral Station, NY.

ZIP = Zone or Zoning Improvement Plan.

These roads taken — and delivered.

The longest rural delivery route is Rural Route 001 in Sidney, MT. The carrier travels 190.7 miles daily and delivers to 272 boxes.

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ABOUT THAT D OT T O ...

Hope, it's not this phrase: "Neither snow nor rain nor gloom of night stays these couriers from the swift completion of their appointed rounds." The words are engraved on the front of the James A. Farley Post Office in New York City, set in stone by the architectural firm that built it. The phrase is taken from ancient book by the Persian historian Herodotus and refers to messengers in the Persian Empire. But we approve of the sentiment.

We deliver.

#POSTALPROUD

**POSTAL FACTS 2020**

**Really? You didn’t know this?**

*One of a kind. There is a 24-hour, unstaffed, self-service post office in Northern Virginia that allows customers to conduct most transactions quickly and easily themselves.*

*The Self-Service Post Office is a source for one-clock accessibility to PO Boxes, self-service kiosks, and an automated package drop.*

*In 2019, more than 10,000 customers took advantage of this convenient office.*

**Whatever it takes!** The Postal Service moves mail by planes, hovercraft, trains, trucks, cars, boats, ferries, helicopters, submarines, bicycles and miles and feet.

*That’s no pony, that’s a horse!* The official name for the "Pony Express" actual - was the Central Overland California & Pike’s Peak Express Company. Before they were hired, riders had to swear on a Bible not to curse, fight or abuse their animals.

*Orphans were preferred.*

*That’s no pony, that’s a horse!*

*So named — with Clinton appointed rounds: “The words are engraved on the front of the James A. Farley Post Office in New York City, set in stone by the architectural firm that built it. The phrase is taken from ancient book by the Persian historian Herodotus and refers to messengers in the Persian Empire. But we approve of the sentiment. We deliver.*

**Fun Facts**

*Now you know. More impress people with your knowledge of these facts about the lighter side of our business.*

**Main Street America is here and here and here.**

*The common street name in the country is Main — more than 13,000 of them, according to the most recent data. Main Street is the longest street of miles of rubber bands that could wrap around Earth 1.7 times!*

*Want a receipt? If the amount of point-of-sale receipt tape used annually in Post Offices from coast to coast was stretched end to end, it would be nearly 96.4 million feet and could circle the world more than seven times — or gift wrap the Washington Monument 2,005 times!*

**E H G P E T Y U A P N S P I I**

**O B O L W X V G D M N J U N Z**

**G K R M N K E H C O E Z A V S**

**A Q N P B P F R A N K L I N B**

**R E T S A M T S O P Z L H D U**

**K R Q I E C N T A A B C U G L**

**L B L T V B C R L M G**

**I U M O Z E S Y I R S A H N I**

**B N**

**K R Q I E C N T A A B C U G L**

**L B L T V B C R L M G O I H P**

**I E T Y U E C U X S P S X C C**

**D E Q M P M R V Y E U K B R E**

**R E T S A M T S O P Z L H D U**

**A Q N P B R A N K L I N B**

**G W T R M A L R O C N**

**Z M Q U E N Z H B R R I E B C**

**G K R M N K E H C O E Z A V S**

**O B O L W X V G D M N J U N Z**

**H E G P E T Y U A P N S P I I**

**N L I R Z Y M L K A X X J R**

**U V H I B H R A M Z C L F T U**

**I U M O Z E S Y I R S A H N I**

**B N**

**K R Q I E C N T A A B C U G L**

**L B L T V B C R L M G O I H P**

**I E T Y U E C U X S P S X C C**

**D E Q M P M R V Y E U K B R E**

**R E T S A M T S O P Z L H D U**

**A Q N P B R A N K L I N B**

**G W T R M A L R O C N**

**POSTAL BULLETIN**

**DELIVERY**

**FRANKLIN**

**INSPECTOR**

**LETTER**

**MAILBOX**

**PACKAGE**

**POSTMASTER**

**PRIORITY**

**SCANNER**

**SOCIAL**

**STAMP**

**UNIVERSAL**

**WPMURALS**

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**ABOUT THIS IS OUT OF THIS WORLD AWESOME. DURING 2019, POSTAL SERVICE TRAVELED 1.34 BILLION MILES TO DELIVER YOUR MAIL, EQUIVALENT TO 53,640 LAPS AROUND EARTH, 5,305 TRIPS TO THE MOON OR 14.4 TRIPS TO THE SUN.**

Our Post Offices are everywhere. Highest: Alaska, CO (80420) is 10,578 feet above sea level.

Lowest: Death Valley, CA, (92328) is 282 feet below sea level.

Coldest: North Slope of Alaska: Barrow (99723) and Wainwright (99782).

Hottest: Death Valley, CA, (92328).

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